



STORE SUPPORT ATTACHING RFID TAGS

Case Study: Store Support – Supermarket

RGIS was required to provide **store support services** to enable the supermarket to attach RFID tags to inventory in store

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A supermarket needed support to attach Radio-Frequency Identification (RFID) tags to clothing items in store.

REQUIREMENT

The supermarket wanted to utilize RGIS staff's retail environment experience to support them in a project attaching RFID tags to clothing items in store:

- To **work with store staff** to complete the project
- To **tag all items of clothing** with RFID tags
- To complete within a **strict time frame**

SOLUTION

RGIS worked with the supermarket and completed the following:

- Local teams visited stores and **liaised with store staff**
- **Scheduled support** when the supermarket had the store staff completing the RFID project
- Certain stores were identified as needing the most support

RESULTS

By partnering with RGIS, the supermarket benefited from the following:

- Completed RFID tagging project in the **strict time frame** given
- The supermarket staff could continue with their normal duties
- The supermarket did not need to employ temporary staff to complete the project



The supermarket found that partnering with RGIS meant that by providing **store support services** the RFID tagging project was **completed within a strict time frame** without having to employ temporary staff



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People Services



RFID Tagging



Collaborative
Approach



Fast Turnaround



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