

## DEDICATED TEAM FOR A FULL STORE LAYOUT PROJECT

Case Study: Retail Store Survey – National Supermarket Retailer

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Case Study: Retail Store Survey - National Supermarket Retailer



A well-known national supermarket was in the process of implementing an integrated category management suite of software from JDA. In order to maximize the return on investment, the retailer determined a need to perform a full store layout survey on the fixtures and space within the entire chain of more than 400 stores.



#### **REQUIREMENT**

A national supermarket retailer required a **full store layout survey of 400 stores** to enable the update of category management software.

The national supermarket retailer required RGIS to provide the following:

- Meet a compressed timeline without disrupting business
- · Provide quality and reliable deliverables on-time with added value
- Have extensive survey experience with top ten leading retailers and cost-effective solutions



#### **SOLUTION**

The national supermarket retailer partnered with RGIS to complete the **full store layout survey project**, and RGIS provided the following:

- RGIS project team partnered with key members of the customers internal project team from the start to collaborate on the content and timelines
- Dedicated a skilled RGIS team and experienced supervisor on-site throughout the project time
- After a thorough QA process, provided photos, store attributes, fixture locations and space of all stores
- Ensured proper flow of fixture and space data from the survey project directly into the new database



### **RESULTS**

The national supermarket retailer found by outsourcing the **full store layout survey project** to RGIS, the following results were achieved:

- Completed store surveys across 400 locations within the deadline and budget
- RGIS was able to successfully navigate existing processes and project plans with **minimal disruption to the business** and in-store customer experience
- RGIS maintained store performance and efficiently conducted store planning in a timely manner
- The **on-time completion of the full store layout project** allowed the retailer to meet the commitments to other stakeholders within the company
- The retailer received quality CAD and JDA floor plans to support the pre-existing JDA implementation

By partnering with RGIS, the national supermarket retailer found that the on-time completion of the full store layout project allowed the business to meet the commitments to other stakeholders within the company



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**Store Planning** 



**Store Survey** 



**Accurate Data** 



Fast Turnaround



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